



Message: RE: Database Problem

✉ RE: Database Problem

From Kraft, Emily **Date** Monday, February 27, 2017 11:22 AM
To 'Carrie Hoelscher'
Cc

 **image002.jpg** (3 Kb HTML)  **image003.png** (7 Kb HTML)

It appears that ITSD and I had a misunderstanding when designing the database where I intended for it to assign to whatever employee you selected on the intake form dropdowns but ITSD designed it to assign automatically to whichever user is logged in when entering the new client. Unfortunately, modifying the database to work as I originally intended is not an easy change, so the only way to assign clients to another user is through the client reassignment page.

From: Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]
Sent: Monday, February 27, 2017 11:04 AM
To: Kraft, Emily
Subject: Database Problem

Hi Emily,

George at FWC said that when he enters new clients into the database they are not saving as assigned to Amanda Boberg, and he's having to go back in and reassign them to her. He said he's selecting her name as the employee when entering new client intakes. I know in the past few weeks others were experiencing this same problem and you had ITSD working to resolve the problem. Do you know if this issue was supposed to have been solved or if there's a fix, other than reassigning clients?

Thanks!

Carrie

Carrie Hoelscher
A2A Program Manager



Email 1

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